CLAIMS

What is claimed is:

- A method comprising:
 receiving configuration information from a database; and
 generating a configuration file containing the configuration information.
- 2. The method of claim 1 wherein the configuration information is TelAlert configuration information.
- 3. The method of claim 1 wherein the database is a relational database.
- 4. The method of claim 3 wherein the database provides integrity to the TelAlert system.
- 5. The method of claim 1 wherein the configuration file is a TelAlert ini file.
- 6. The method of claim 1 further comprising periodically generating additional configuration files.
- 7. The method of claim 1 wherein the configuration information describe at least one business site.
- 8. The method of claim 1 wherein the configuration information describe at least one TelAlert server.
- 9. The method of claim 1 wherein the configuration information includes a contact.
- 10. The method of claim 1 wherein the configuration information includes a contact method.
- 11. The method of claim 1 wherein the configuration information includes a method type.
- 12. The method of claim 1 wherein the configuration information includes a contact group.

- 13. The method of claim 1 wherein the configuration information includes a contact group member
- 14. The method of claim 1 wherein the configuration information includes a schedule.
- 15. The method of claim 1 wherein the configuration information includes a strategy
- 16. The method of claim 1 wherein the configuration information includes a pager type.
- 17. The method of claim 1 wherein the generation of the configuration file comprises creating at least one \$include file.
- 18. The method of claim 1 further comprising:compiling the configuration file into a compiled file at a later time.
- 19. The method of claim 1 further comprising:updating the configuration information through a portal.
- 20. The method of claim 1 wherein the receiving is performed over a secure communication pathway.
- 21. A machine-readable medium that provides instructions, which when executed by a processor, cause said processor to perform the following comprising:

receiving configuration information from a database; and generating at least one configuration file containing the configuration information.

- The machine-readable medium of claim 14 wherein the configuration information is TelAlert configuration information.
- 23. The machine-readable medium of claim 14 wherein the database is a relational database.

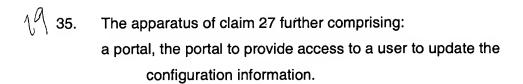
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The machine-readable medium of claim 16 wherein the database provides integrity to the TelAlert system.

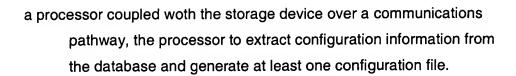
The machine-readable medium of claim 14 wherein the configuration file
 is a TelAlert ini file.

- 26. The machine-readable medium of claim 14 wherein the generating of the configuration file is performed periodically.
 - 27. The machine-readable medium of claim 14 wherein the configuration information describe at least one business site.
- 28. The machine-readable medium of claim 14 wherein the configuration information describe at least one TelAlert server.
- The machine-readable medium of claim 14 wherein the configuration information includes a set of one or more contacts, contact methods, method types, contact groups, contact group members, schedules, strategies, and pager type.
- The machine-readable medium of claim 14 wherein the generation of the configuration file comprises creating at least one $\$ include file.
- 7 32. The machine-readable medium of claim 14 further comprising: updating the configuration information through a portal.
- The machine-readable medium of claim 14 wherein the receiving is performed over a secure communication pathway.
 - 34. An apparatus comprising:

 a database, the database to store configuration information; and
 a configuration generator, the configuration generator to extract
 configuration information over a communication pathway from the
 database and generate at least one configuration file.



- The apparatus of claim 27 wherein the configuration information is TelAlert configuration information.
- The apparatus of claim 27 wherein the configuration information includes a set of one or more contacts, contact methods, method types, contact groups, contact group members, schedules, strategies, and pager type.
- 38. The apparatus of claim 27 wherein the database is a relational database.
- The apparatus of claim 27 wherein the database provides integrity to a TelAlert system.
- 40. The apparatus of claim 27 further comprising:
 a compiler to generate a binary configuration file after generation of the configuration file.
- The apparatus of claim 33 wherein to the generate a binary configuration file is executed from a scheduling tool.
- 42. The apparatus of claim 34 wherein the scheduling tool is at least one from a group consisting of a windows scheduler or a unix cron.
 - 43. The apparatus of claim 27 wherein at least one configuration file is a \$include file.
 - The apparatus of claim 27 wherein the communication pathway is a secure communication pathway.
 - 45. An apparatus comprising:
 a storage device, the storage device to store configuration information;
 and



- 46. The apparatus of claim 38 wherein the configuration information is TelAlert configuration information.
- The apparatus of claim 38 wherein the configuration information includes a set of one or more contacts, contact methods, contact groups, schedules, strategies, and pager type.
- 48. The apparatus of claim 38 wherein the storage device is a relational database.
- 49. The apparatus of claim 38 wherein the data store provides integrity to a TelAlert system.
- 50. The apparatus of claim 38 further comprising:
 a compiler to generate a binary configuration file after generation of the configuration file.
- The apparatus of claim 38 wherein to generate a binary configuration file is executed from a scheduling tool.
 - 52. The apparatus of claim 44 wherein the scheduling tool is one from a group consisting of a windows scheduler or a unix cron.
- The apparatus of claim 38 wherein at least one configuration file is a \$include file.
- 7 54. The apparatus of claim 38 wherein the communication pathway is a secure communications pathway.